

Optimize your communication networks with comprehensive support services.



ISD Information Technology Services

Network Services



Internal
Services
Department

FEATURES



WAN/LAN/WiFi network solutions

Planning, design and implementation of network configurations including needs assessment, equipment review and implementation.



24-hour a day network monitoring

Proactive monitoring 365 days a year ensures your network is running at optimal levels to maintain your business operations.



Centralized maintenance and repair

Issue resolution services both at central and remote locations, upgrade of software and hardware and moves, adds and changes.

ISD monitors, maintains and optimizes data communication networks for over 850 County locations, including network design and operation support services for wide (WAN), local (LAN) and wireless local (WLAN) area networks.

ISD assists departments with the planning, design and implementation of networks including equipment acquisition and installation as well as providing ongoing monitoring and maintenance of network systems to ensure maximum network availability and security. ISD Network services include:

- Comprehensive design, implementation and support for Local and Wide Area Networks
- 24-hour a day network monitoring and management, 365 days a year
- Resolution of simple to complex network issues
- Network performance reporting and capacity planning
- Centralized diagnosis and remote repair
- Management of vendor maintenance contracts

ISD NETWORK SERVICES BENEFITS

HIGHLY STABLE AND RESPONSIVE NETWORK SERVICES

End-to-end accountability and Service Level Agreements provide ISD customers with hardware and software standardization, equipment lifecycle management and adherence to industry best practices.

QUICK SERVICE RESTORATION

ISD provides continual monitoring of network errors and failures to quickly restore service including annual DR/BCP exercises to provide quick recovery of a networked site in disaster situations.

IMPROVED RELIABILITY AND SECURITY

Best practice configuration and established change management controls help minimize impact of upgrades to the network environment and ensure the security of your data.

LOWER COST PROVIDES ADVANCED CAPABILITIES

Economies of scale provide participating departments with access to advanced network capabilities that would be cost prohibitive for individual agencies.

TO ORDER SERVICES OR GET MORE INFORMATION | 323.267.2320 | NETWORKS@isd.lacounty.gov