

Turn data into information,  
information into knowledge and  
knowledge into plans.



ISD Information Technology Services

# Business Analytics & Reporting Services



Internal  
Services  
Department

## FEATURES



### Business Analytics & Reporting systems access

A Countywide Business Analytics & Reporting environment providing access to sophisticated analysis and reporting tools.



### Custom Business Analytics applications

Project development methodology to plan, design and develop Business Analytics and Data Warehouse systems to meet your needs.



### Analytics and reporting

Advanced tools allow you to create reports that help managers and staff make better decisions.

ISD's Countywide Business Analytics & Reporting services help County departments and agencies transform data into actionable knowledge to drive effective and efficient business decisions. Our turn-key Business Analytics & Reporting platform provides the ability to rapidly develop and implement analytics and reports, allowing you to focus on key business drivers which result in informed decisions and process improvements in a short period of time.

ISD maintains and supports a central Countywide Business Analytics & Reporting platform that can be utilized by customers to develop applications, analytics and reports that provide intelligent data for the management of staff, resources and services. ISD's Business Analytics & Reporting services include:

- Development of Business Analytics & Reporting
- Business Analytics & Reporting usage licenses
- Training in Business Analytics & Reporting tools for developers or end-users.

## ISD BUSINESS ANALYTICS & REPORTING SERVICES BENEFITS

### COUNTYWIDE BUSINESS ANALYTICS & REPORTING PLATFORM

ISD maintains a Countywide environment that includes server administration, performance monitoring and technical support to facilitate Departments' access to Business Analytics & Reporting tools.

### IMPROVED DECISION-MAKING

Sophisticated tools assist your organization in viewing, organizing and analyzing data, turning it into meaningful information that provides insight into operations, services and performance measures.

### BETTER SERVICES TO CLIENTS

By harnessing predictive analytics, you can better manage future services, minimize business risks and develop strategic initiatives and goals that will improve service to your clients.

### EXPERIENCE IN ANALYTICS & REPORTING APPLICATIONS

ISD's technical analysts can help your Department understand how to capture the appropriate data and drive organizational change using performance management indicators.

TO ORDER SERVICES OR GET MORE INFORMATION | 562.940.2910 | [BIZINTEL@isd.lacounty.gov](mailto:BIZINTEL@isd.lacounty.gov)